

AGREEMENT SURVIVOR BENEFIT GUIDE

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| General Benefit Information for Agreement Employees | Contact Human Resources to report passing at 1-877-275-8747, (option 4, then option 1). |
| Medical | <p><u>National Plan</u> United Health Care: 1-800-842-5252 Aetna: 1-800-842-4044 Highmark Blue Cross Blue Shield: 1-866-267-3320</p> <p><u>Hospital Association</u> UPREHS: 1-800-547-0421</p> <p>If family members have coverage under the employee's plan, medical, dental, and vision coverage will continue for four (4) months following the month in which death occurred. Thereafter, a qualified beneficiary can elect COBRA coverage.</p> |
| Dental | Aetna Dental Plan: 1-877-277-3368 |
| Vision | EyeMed Vision Care: 1-855-212-6003 |
| Life Insurance | <p><u>National Plans</u> Met Life: 1-800-310-7770, Option 1</p> <p><u>UP Voluntary Plan (if applicable)</u> Met Life: 1-866-659-1377</p> <p><i>Required information:</i> date of birth, Social Security number, date of death, death certificate</p> |
| Agreement 401(k) [if applicable] | Call the HR Service Center: 1-877-275-8747 to request distribution forms. |
| Employee Assistance Program | 1-800-779-1212 Available to spouses and dependents |
| Railroad Retirement Board | <p>Spouses, minor children and other dependents may be eligible for survivor and/or burial benefits. Contact your local RRB office for assistance. This number can be found in the phonebook under Government Listing, online at www.rrb.gov, or call 1-877-772-5772.</p> <p><i>Required information:</i> copies of birth certificate for employee and all survivors*, certificate of marriage*, death certificate*, and Social Security card. (*Must be raised seal original copy – RRB will return original documents).</p> |
| Vacation and Payroll | Verification of employee's death and estate beneficiary are required by Banking Operations before any unpaid compensation, remaining vacation for current year or vacation credit for subsequent year, if earned, will be paid to anyone. Beneficiary verification forms must be completed, notarized and returned to Banking operations before funds will be released. For more details, contact Payroll Services at 1-888-241-2764 and select option regarding direct deposit (option 2, then option 3). |
| Friend-to-Friend Network | Online Applications , https://www.up.com/employee/upec/friends/index.htm , for assistance can be submitted for any Union Pacific employee, retiree or family (spouse or child) who has suffered a medical or dwelling related emergency. |
| Personal Effects | Contact the employee's supervisor to get personal items from a locker, desk, etc. |

This guide is intended for reference only and may not be an all inclusive list in every situation